



# John

## Senior Agile Consultant - ICON Agility

### Additional Info Upon Request

## SKILLS

### Methodology Skills:

- Scaled Agile
- OKR Coaching
- Lean, Agile, Kanban, LeSS

### Tooling Skills:

- Apptio Target Process (ATP)
- Azure DevOps
- Rally

## CERTS

- SAFe Practice Consultant (SPC)
- SAFe Release Train Engineer
- SAFe Lean Portfolio Manager
- Scaled OKRs Certified Coach
- Project Mngt Professional



## PROFESSIONAL SUMMARY

Experienced business agility transformation leader and SPC6 with over 20 years in consulting, coaching, and agile program management, delivering sustainable results and driving agile transformations for Fortune 100/500 clients. Skilled in aligning portfolio/program objectives, accelerating value delivery, and guiding teams from traditional to agile practices through SAFe coaching, training, and metrics-driven Agile Release Trains (ARTs).

## RELEVANT EXPERIENCE

### Enterprise Business Agility Consultant & SAFe Coach

Medica

February 2023 to March 2024

Drove agile transformation by coaching IT and business teams, launching the LACE, and enhancing maturity through Essential SAFe practices. Supported ART launches, mentored leaders, trained 1,000+ participants in SAFe, and used tools like Azure DevOps to track team progress.

### Enterprise Business Agility Consultant & SAFe Program Coach

CU Direct / Origence, Inc.

February 2022 to December 2022

Led agile transformation at CU Direct / Origence, coaching teams from traditional methods to SAFe practices and launching a Solution Train with three ARTs. Trained over 350 participants and used Azure DevOps to track progress across features and objectives.

### Enterprise Business Agility Consultant & SAFe Coach

loanDepot, Inc.

November 2021 to January 2022

Coached loanDepot teams through the launch of the Lean Agile Center of Excellence and transition to SAFe practices. Mentored RTEs and Scrum Masters, facilitated SAFe training, and used Jira to track progress across epics and features.



# Bryan

Senior Agile Consultant - ICON Agility

## Additional Info Upon Request

## SKILLS

### Methodology Skills:

- Scaled Agile
- Metric-Driven Results
- Lean, Agile, Kanban, LeSS

### Tooling Skills:

- Apptio Target Process (ATP)
- Azure DevOps
- Rally

## CERTS

- SAFe Practice Consultant (SPC)
- Agile Coaching (ICP-ACC)
- Agile Team Facilitation (ICP-ATF)
- Certified LeSS Practitioner
- Rally Proven Professional Technical Specialist



## PROFESSIONAL SUMMARY

Product-focused leader skilled in driving large-scale transformations and product delivery using Agile, SAFe, LeSS, and Kanban frameworks. Experienced in aligning cross-functional teams, mentoring leaders, and implementing scalable processes for continuous value delivery. Recognized for modernizing infrastructure, building training programs at scale, and achieving measurable results across industries like transportation, healthcare, and insurance.

## RELEVANT EXPERIENCE

### Enterprise Agile Coach

MetLife

As an ART coach, led an insurance organization's agile transformation from launch to sustained value delivery, implementing continuous improvement plans that boosted feature throughput by 10% annually. Guided product teams to deliver outcomes early, fostered collaboration on legacy systems nearing end-of-life, and coached on strategies to transition smoothly from these platforms, utilizing tools like Azure DevOps and Targetprocess.

### Lead Enterprise Agile Coach

LoanDepot

As lead coach for a SAFe transformation, restructured 4 ARTs into 1 and realigned the framework to meet organizational needs amid an 80% workforce reduction. Guided leadership through this transition, achieving 60% of objectives by consolidating backlogs and prioritizing high-value work, using Jira for effective planning.

### Enterprise Agile Coach

Fullsteam

Drove LeSS adoption in a payment processing organization, achieving a 30% revenue increase and boosting credit card processing volume from 500 million to 750 million within six months. Streamlined delivery by aligning to a single backlog, reducing cycle times, and providing SAFe and Kanban training, which improved goal attainment from 60% to 90% and cut estimation time by 90%.



# Susan

Senior Agile Consultant - ICON Agility

## Additional Info Upon Request

## SKILLS

### Methodology Skills:

- Scaled Agile
- Organizational Change Mngt
- Lean, Agile, Kanban, LeSS

### Tooling Skills:

- Jira Align
- DevOps
- Rally

## CERTS

- SAFe Practice Consultant (SPC)
- SAFe Release Train Engineer
- SAFe DevOps Practitioner
- SAFe Agile Product Manager
- SAFe Product Owner/Product Manager



## PROFESSIONAL SUMMARY

Passionate agilest with 15+ years of empowering teams to achieve their potential in the Healthcare, Financial, and Digital industries. Servant leader with demonstrated history of mentoring at all levels of the organization. Organized, detail oriented and focused self-starter able to strategize, prioritize, negotiate conflict, and communicate effectively with external, neighbor, and internal team members. Excellent leadership, team building, and analytical skills.

## RELEVANT EXPERIENCE

### Senior Agile Consultant

Moreira Consulting, Inc.

October 2023 to Present

Define vision and agile transformation strategy for consulting clients. Agile training at all corporate levels. Coach for ART leaders and executive leadership. Focus on improving collaboration and purpose in the workplace and help leaders at all levels of the organization to lead by intent. Mature PI Planning each quarter. Lead Value Stream Workshops.

### Lead Agile Coach / Lead Release Train Engineer

CVS Health

October 2018 to October 2023

Agile change leader at CVS Health, leveraging expertise in Agile, DevOps, and leadership to drive enterprise transformation. Focused on implementing scalable practices, developing strategies, and fostering continuous improvement, this role supports agile coaching and training across multiple business lines to strengthen CVS Health's agile transformation.

### Scrum Master / Agile Coach / IT Systems Analyst

ESPN

April 2018 to October 2018

Lead large-scale, complex IT programs from initiation through closure. Daily hands-on management of technology activities utilizing agile and Scrum development practices. Additional responsibilities include non-technical tasks such as user training, business process re-engineering, and organizational change.