



# Kenny

## Senior Scrum Master - ICON Agility Services

### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Scaled Agile
- Scrum, Kanban, Lean
- TDD, BDD, FDD

#### Tooling Skills:

- JIRA
- Azure DevOps
- Confluence

## CERTS

- SAFe Scrum Master (SSM)
- Professional Scrum Master (PSM)
- Certified Scrum Master (CSM)



## PROFESSIONAL SUMMARY

Certified Senior Scrum Master with 9 years of experience facilitating development teams in a SAFe environment, supporting Scrum teams to follow Agile principles and remove impediments. Skilled in collaborating with Product Owners and development teams to meet customer needs, improving project management processes, and coaching new team members in the Scrum framework. Experienced in facilitating sprint planning, tracking progress, and ensuring team goals are achieved while providing visibility through daily status updates.

## RELEVANT EXPERIENCE

#### SAFe Scrum Master

Keurig Dr. Pepper

January 2024 to Present

Coached three Scrum teams to increase production by 35% and double velocity within eight sprints using Agile methods. Led SAFe ceremonies, managed dependencies, and improved backlog management while overseeing the development of three global applications.

#### SAFe Scrum Master

First Advantage

June 2022 to August 2023

Facilitated Scrum teams in a SAFe environment, adapting goals and resolving conflicts to ensure high-quality product delivery. Managed 3 teams delivering \$4 million in value and implemented improvements that increased feature delivery by 25%.

#### SAFe Scrum Master

Avalara

July 2021 to July 2022

Coached and trained multiple Scrum teams, facilitating PI ceremonies, Sprint planning, and retrospectives while using JIRA to manage backlogs and track progress. Coordinated dependencies across teams and promoted SAFe practices to improve Scrum maturity.



# Fletcher

## Senior Scrum Master - ICON Agility Services

### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Scaled Agile
- Scrum, Kanban, Lean
- App Lifestyle Management

#### Tooling Skills:

- JIRA
- Azure DevOps
- Confluence

## CERTS

- SAFe Advanced SM (SASM)
- SAFe Release Train Engineer (RTE)
- SAFe Product O&M (POPM)



## PROFESSIONAL SUMMARY

As a Scrum Master, trained Agile teams and Release Train Engineers to implement SAFe practices effectively across the organization. Facilitated workshops for Scrum Masters, Product Owners, and other stakeholders, emphasizing leadership, collaboration, and value delivery. Guided Agile Release Trains in optimizing Program Increment (PI) Planning and improving team alignment and coordination. Promoted continuous improvement by introducing best practices in lean budgeting, system thinking, and DevOps, enhancing ART efficiency and product quality.

## RELEVANT EXPERIENCE

#### SAFe Scrum Master

AGCO

February 2023 to Present

Coordinated software releases in Azure DevOps, minimizing downtime. Advocated for Agile practices, integrating automated testing to improve code quality by 25%.

Managed team ceremonies and supported collaboration to address issues.

#### SAFe Scrum Master

Fidelity

March 2021 to January 2023

Managed version control and builds in Azure and AWS to ensure software integrity. Coached teams on Scrum principles and translated business requirements into tech solutions. Led an experimentation platform to enhance feature releases and improve consumer response rates.

#### SAFe Scrum Master

Cisco

May 2020 to February 2021

Oversaw financial management and project planning for the EngIT DevOps Jira team. Managed deliverables and client adoption while ensuring stakeholder communication. Led the migration of Jira/Confluence to High-Availability PostgreSQL and facilitated PI Planning.



# Stefani

## Senior Scrum Master - ICON Agility Services

### Additional Info Upon Request

## SKILLS

### Methodology Skills:

- Scaled Agile
- Scrum, Lean
- Kanban

### Tooling Skills:

- JIRA
- SDLC
- Confluence

## CERTS

- SAFe Scrum Master (SSM)
- SAFe Agilist (SA)
- SAFe Product Owner & Manager (POPM)
- Certified Scrum Master (CSM)
- Project Mgmt Professional (PMP)



## PROFESSIONAL SUMMARY

IT Professional with years of experience in software development in government, financial services, and retirement industries. Skilled in both supervisory and informal leadership roles. An exceptional listener who effectively serves clients and team members. Known for building trust and providing the voice of reason. Proven track record of adaptation to new experiences and responsibilities. Thoroughly familiar with both agile and waterfall life cycle environments.

## RELEVANT EXPERIENCE

### SAFe Scrum Master

Edward Jones

October 2022 to Present

Oversaw two matrixed teams on a SAFe Release Train for banking and lending software development, launching new AWS cloud initiatives. Coached teams on agile practices, facilitated sprint activities, managed Jira boards, and supported software releases using CI/CD.

### SAFe Scrum Master

Federal Reserve Bank of Kansas City

December 2021 to September 2022

Managed two scrum teams on a SAFe Agile Release Train to rewrite a financial application using AWS cloud technologies. Facilitated agile ceremonies, managed Jira boards, and collaborated on hiring new scrum masters to support team growth.

### SAFe Scrum master

United States Department of Agriculture

November 2019 to December 2021

Managed teams migrating Federal financial systems to SAP, facilitating sprint ceremonies and Program Increment planning sessions. Worked remotely since March 2020, supporting backlog management and fostering team relationships.